## **Comparisons of Job Characteristics**

Focus Occupation: Insurance Sales Agents (41-3021)

Associated Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)

Compare Knowledge Compare Skills Compare Abilities Compare Detailed Work Activities Compare Tools and Technologies

| << | Focus occupation element is much lower             |
|----|--|
| <  | Focus occupation element is lower                  |
| 0  | Focus occupation element is at a similar level     |
| >  | Focus occupation element is at a higher level      |
| >> | Focus occupation element is at a much higher level |

#### Knowledge

Similarity of Focus Occupation to Associated Occupation: 74

Focus Occupation: Insurance Sales Agents (41-3021)

Associated Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)

| Associated Occupation's<br>Key Knowledge Elements | Average<br>Rating, All<br>Occupations | Associated<br>Occupation's<br>Rating | Focus<br>Occupation's<br>Rating |    | Evaluation of Focus Occupation                         |
|---|---------------------------------------|--------------------------------------|---------------------------------|----|--|
| Customer and Personal Service                     | 11.3                                  | 17.9                                 | 20.5                            | >  | Current knowledge level is likely sufficient           |
| English Language                                  | 11.2                                  | 15.5                                 | 13.6                            | <  | Expanded education and/or training may be required     |
| Clerical  | 7.3                                   | 10.6                                 | 13.3                            | >  | Current knowledge level is likely sufficient           |
| Law and Government                                | 5.9                                   | 10.4                                 | 8.2                             | <  | Expanded education and/or training may be required     |
| Building and Construction                         | 4.0                                   | 7.0                                  | 2.5                             | << | Extensive education and/or training may be required    |
| Economics and Accounting                          | 4.4                                   | 4.3                                  | 11.6                            | >> | Current knowledge level is likely more than sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Skills**

Similarity of Focus Occupation to Associated Occupation: 9

Focus Occupation: Insurance Sales Agents (41-3021)

Associated Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)

| Associated Occupation's<br>Key Skills Elements | Average<br>Rating, All<br>Occupations | Associated<br>Occupation's<br>Rating | Focus<br>Occupation's<br>Rating | Evaluation of Focus Occupation                               |  |
|--|---------------------------------------|--------------------------------------|---------------------------------|--|--|
| Critical Thinking                              | 10.8                                  | 13.5                                 | 11.2                            | A higher skill level may be required                         |  |
| Writing  | 9.2                                   | 12.2                                 | 11.6                            | Current skill level may be sufficient                        |  |
| Negotiation                                    | 6.8                                   | 11.8                                 | 10.5                            | A higher skill level may be required                         |  |
| Management of Financial Resources              | 3.3                                   | 6.0                                  | 1.4                             | Extensive development of skills in this area may be required |  |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Abilities**

#### Similarity of Focus Occupation to Associated Occupation: 97

Focus Occupation: Insurance Sales Agents (41-3021)

Associated Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)

| Associated Occupation's<br>Key Abilities Elements | Average<br>Rating, All<br>Occupations | Associated<br>Occupation's<br>Rating | Focus<br>Occupation's<br>Rating | Evaluation of Focus Occupation |   |
|---|---------------------------------------|--------------------------------------|---------------------------------|--------------------------------|---|
| Oral Comprehension                                | 12.5                                  | 14.4                                 | 14.3                            | 0                              | Current ability level may be sufficient       |
| Written Comprehension                             | 11.0                                  | 14.0                                 | 14.3                            | 0                              | Current ability level may be sufficient       |
| Deductive Reasoning                               | 10.6                                  | 12.6                                 | 10.5                            | <                              | Some improvement in abilities may be required |
| Inductive Reasoning                               | 10.2                                  | 12.5                                 | 10.2                            | <                              | Some improvement in abilities may be required |
| Mathematical Reasoning                            | 6.3                                   | 9.0                                  | 8.0                             | <                              | Some improvement in abilities may be required |
| Number Facility                                   | 6.3                                   | 8.9                                  | 7.4                             | <                              | Some improvement in abilities may be required |
| Speed of Closure                                  | 5.9                                   | 7.6                                  | 5.9                             | <                              | Some improvement in abilities may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

### **Activities that Both Occupations Have in** Common

**Similarity of Focus** Occupation to Associated Occupation: 84

Focus Occupation: Insurance Sales Agents (41-3021)

Associated Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)

| Work Activities                                 | Exclusivity of Activity |
|---|-------------------------|
| Calculate insurance premiums or awards          | 95                      |
| Fill out business or government forms           | 42                      |
| Follow contract, property, or insurance laws    | 70                      |
| Inspect property                                | 85                      |
| Interview customers                             | 71                      |
| Maintain records, reports, or files             | 5                       |
| Make decisions                                  | 24                      |
| Make presentations                              | 13                      |
| Obtain information from individuals             | 24                      |
| Use computers to enter, access or retrieve data | 3                       |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

# **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 73

Focus Occupation: Insurance Sales Agents (41-3021)
Associated Occupation: Claims Adjusters, Examiners, and Investigators (13-1031)

| Tools and Technologies   | Exclusivity |
|--|-------------|
| Business function specific software                              | 1           |
| Computers  | 1           |
| Content management software                                      | 6           |
| Data management and query software                               | 1           |
| Finance accounting and enterprise resource planning ERP software | 2           |
| Network applications software                                    | 1           |

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of  $O^*NET$  (Occupation Information Network) data.